

IP Office Phones: Choices For Every Small Business

There's an Avaya IP Office telephone for everyone in your business:

- » Executives/Managers
- » Everyday Users
- » Administrative Assistants/ Receptionists
- » Walkup Users
- » Desktop and wireless models
- » Digital and IP Phones
- » Fully-featured Conference Phones



Give your employees the tools they need to be the best at what they do.

Because there is no “one size fits all” when it comes to telephones, Avaya has designed a range of different models.

Take advantage of deskphones and/ or lightweight wireless models. Get fully-featured sets for your executives, extensive call handling capabilities for receptionists or “just the basics” for phones located in common areas.

Simplify collaboration and cut your travel costs with Avaya B100

Conference Phones, featuring patented Omnisound® audio technology. Avaya simplifies your choices by offering both traditional digital phones and IP-based models.

Matching the right phone to the needs of your employees and your organization as a whole helps ensure they'll get the most from your Avaya IP Office communications system.

Executives/Managers

Large displays and the latest capabilities to make the best use of executive time.



Avaya IP Office offers a full range of sleek and attractive phones to please the most demanding executives. Get clear, easy-to-read displays, programmable call appearances, lots of feature keys, speed dials, call logs, and much, much more. Executive phones are available in both digital and IP models—the latter offers access to Web-based capabilities as well as a range of applications. Take advantage of adjuncts and accessories to add even more communications power.



9508 Model – A digital phone with a large, easy-to-read display; paperless, all-digital labeling; and a high-quality integrated speakerphone to help make sure everyone can hear and be heard.



9621G/9641G Models – Benefit from high resolution, color, touch-screen displays, paperless labels, and enhanced audio quality with low power consumption. Includes an integrated Gigabit Adapter to connect to your network and built-in VPN capability for remote working.



1416/1616 Models – Available in digital (1416) or IP (1616) formats, offers a large display with adjustable viewing angle, up to three 32-button expansion modules, and support for wireless headsets.



T3 Comfort Model – The elegant design of this desktop phone accentuates the prominence of the large display and extensive programmability.
Note: Available in Europe, Middle East and Africa only.

Everyday Users

Help managers and staff stay better connected to customers and each other.



Avaya IP Office phones for Everyday Users help everyone to do their work efficiently and productively. One-touch access to features streamlines call handling while Web browser capability on the displays of many Avaya IP telephones opens the door to advanced capabilities and access to customized applications. Avaya phones for Everyday Users are easy to customize to individual needs. And with both digital- and IP-based phones available, you have greater flexibility to provide the added functionality where it is needed most.



9504 Model – A cost-effective, digital phone with paperless labels and a four-line display with dual red/green LED buttons. Through the four interactive soft key buttons, users can “screen-scroll,” providing up to 12 programmable buttons.



9608 Model – An IP-based phone with desktop applications, exceptional voice quality and a full complement of features—not to mention an attractive and easy-to-use design.



1408/1608 Models – Available in digital (1408) or IP (1608) formats, these phones combine a professional appearance with ease of use. Users easily navigate through contacts and call logs, and the phone supports eight line appearances and feature keys. Headset compatible.



T3 Classic Model – Combining a stylish design with enhanced functionality, the T3 Classic desktop phone has a prominent, four-line display and 15 feature keys for quick communications.

Note: Available in Europe, Middle East and Africa only.

Administrative Assistants/Receptionists

Streamline your business with efficient, effective call handling.



Anyone with the job of handling incoming calls will appreciate the speed, accuracy and simplicity in call handling that Avaya IP Office phones deliver. Know incoming callers at a glance, monitor calls throughout the business, get easy one-touch access for transfers, conferencing and more. Available add-on modules provide increased capacity. No matter how you handle calls in your business, Avaya gives you options for choosing the right phone to meet your needs.



9508/9608 Models – Available in digital (9508) or IP (9608) formats, these phones have high definition displays, exceptional audio quality, and paperless labels. Increase call coverage by adding up to three 12-button expansion modules.



1416/1616 Models – Available in digital (1416) or IP (1616) formats, these phones offer large displays with adjustable viewing angle and up to three 32-button expansion modules—plus, support for wireless headsets—an ideal choice for higher volume call handling environments.



T3 Comfort Model – The elegant design of this desktop phone accentuates the prominence of the large display and makes it an ideal combination of aesthetics and powerful call handling. Add up to three DSS expansion units for additional call handling capacity.

Note: Available in Europe, Middle East and Africa only.

Walkup Users

Simple, cost-effective communications in lobbies and other public areas.



Often located in office lobbies, stock rooms, drop-in desks and other common building areas, Avaya IP Office telephones for Walkup Users have a simple, familiar interface that make them the right choice for visitors, suppliers and others who need a phone for occasional use.








1403/1603SW Models – Available in digital (1403) and IP (1603SW) formats, with a backlit display, this phone delivers all the capabilities you need for a walkup environment with three line appearances and 10 fixed feature buttons. Built-in Ethernet switch on the 1603SW simplifies connections to the local network.









T3 Compact Model – An elegant addition to the common area of any office environment, this phone offers the ideal combination of aesthetics and functionality with a context-sensitive display for easy access to features, three fixed feature buttons and five more programmable feature buttons.

Note: Available in Europe, Middle East and Africa only.


Telephones At-a-Glance

Executives/ Managers 	 5420	 9508	 1416/1616	 T3 Comfort	 9621G/9641G
Communications Mode	Digital	Digital	Digital/IP	Digital	IP
Display (lines x characters)	7 x 29	8 x 32	4 x 24	17 x 40	4.3 inch, 16:9 screen, 480x272 pixels/4.7 inch, 16:9 screen, 480x272 pixels Color, touch screen
Fixed Feature Buttons	10	10	15	5	10/10
Programmable Features	24	24	16	22	24/24
Navigation Cluster	Not Applicable	5-way	5-way	5-way	2-way (touch)
Speakerphone	2-way	2-way	2-way	2-way	2-way
Headset Port	No	Yes	Yes	Yes	Yes/Yes, Bluetooth Optional
Ethernet Support	Not Applicable	Not Applicable	10/100 (1616)	Not Applicable	10/100/1000

Telephones At-a-Glance

Everyday Users 	 5410	 9504	 1608	 T3 Classic	 9608
Communications Mode	Digital	Digital	IP	Digital	IP
Display (lines x characters)	5 x 29	4 x 32	3 x 24	4 x 26	8 x 32
Fixed Feature Buttons	10	10	11	5	10
Context sensitive keys	Not Applicable	4	Not Applicable	Not Applicable	4
Programmable Features	12	12	8	10	24
Navigation Cluster	Not Applicable	5-way	5-way	5-way	5-way
Speakerphone	2-way	2-way	2-way	2-way	2-way
Headset Port	Yes	Yes	Yes	Yes	Yes
Gigabit Support	Not Applicable	Not Applicable	10/100	Not Applicable	10/100

Telephones At-a-Glance

Administrative Assistants/ Receptionists	 5420 with EU24	 9508 with BM12	 1616 with BM32	 T3 Comfort wth DSS	 9608 with BM12
Communications Mode	Digital	Digital	IP	Digital	IP
Display (lines x characters)	7 x 29	8 x 32	4 x 24	17 x 40	8 x 32
Fixed Feature Buttons	10	10	11	5	10
Programmable Features	24	24	16 + 3 x 32	22 + 3 x 36	24
Navigation Cluster	Not Applicable	5-way	5-way	5-way	5-way
Speakerphone	2-way	2-way	2-way	2-way	2-way
Headset Port	Yes	Yes	Yes	Yes	Yes
Gigabit Support	Not Applicable	Not Applicable	10/100	Not Applicable	10/100

Telephones At-a-Glance

Walkup	 5402	 1603SW	 T3 Compact	 5410
Communications Mode	Digital	IP	Digital	Digital
Display (lines x characters)	2 x 24	2 x 16 (backlit)	1 x 24	5 x 29
Fixed Feature Buttons	10	7	3	10
Programmable Feature Buttons	14	3	5	12
Speakerphone	Listen only	2-way	2-way	2-way
Headset Port	No	No	Optional	Yes
Gigabit Support	Not Applicable	10/100	Not Applicable	10/100

Conferencing and Collaboration

Superb sound quality for the built-in IP Office Conference Bridge

When employees need the ability to engage in quick, easy and spontaneous collaboration, there is nothing more effective than a conference call. Conference calls lower your carbon footprint and make better use of everyone's schedule. And they are proven money-savers, in many cases paying for themselves in the first meeting alone. Avaya B100 Conference Phones—including the B149, B159 and B179 models—are an ideal way to leverage the built-in Avaya IP Office conference bridge, delivering enhanced audio quality and an array of features that simplify setting up, managing and participating in conference calls.



Superb sound quality: Avaya OmniSound® audio technology, unique to Avaya B100 Conference Phones, delivers crystal-clear voice transmission. A built-in, adjustable equalizer allows you get the sound levels just right. An omnidirectional microphone and three speakers all add to the optimal audio performance.

Reaching a large audience: Avaya B100 Conference Phones are ready out of the box for standard-size rooms (up to 300 sq. ft.). Adding an expansion microphone more than doubles the voice pickup range. For an even wider audience, connect Avaya B100 Conference Phones to a public address system.

Easy meeting set-up: Avaya B100 Conference Phones help you quickly set up calls. Use the conference guide to call pre-programmed groups. Create your own phone book with the user profile feature (up to 1000 contacts per profile). Import and export contacts via the Web interface.

Connectivity: Participants can connect computers (for VoIP calls), mobile phones, in-building wireless phones and regular deskphones directly to the conference phone.

Record meetings: When it's important to record and store meetings take advantage of in-phone SD cards. Capture entire meetings as audio files and/or use the conference phones as dictation devices.

	B149	B159	B179
Communications Mode	Analog	Analog	SIP
Sound technology	Omnisound® 2.0	Omnisound® 2.0	Omnisound® 2.0
Display (pixels)	128 x 64	128 x 64	128 x 64
Keypad	Yes	Yes	Yes
USB Connection	No	Yes	No
Conference Guide	Yes	Yes	Yes
Connectivity for mobile, cordless, DECT	No	Yes	No
Call Recording	Yes	Yes	Yes

Avaya Wireless Telephones

Advanced communications capabilities in the palm of your hand.

Take advantage of the Avaya wireless phones to work anywhere in your office and still get the full power of your IP Office communications system.

- Avaya offers a choice of IP-based and digital wireless phones for any office environment.
- For more industrial situations, Avaya offers the 3645 IP-based phone--its push-to-talk capability eliminates the need for two-way radios.
- Avaya 3720/25 DECT R4 phones offer extended mobility in single/multi-site locations. The dedicated DECT R4 wireless infrastructure delivers automatic handover for roaming in the office and across sites.



Avaya Wireless Phones At-a-Glance

Model	3641	3645	3810*	3720	3725
Communications Mode	IP	IP	Digital	IP	IP
Display	128 x 96 pixels	128 x 96 pixels	2 x 32 characters	112 x 115 pixels	128 x 160 pixels
Talktime (hours)	4	4	10	16	13-20
Standby time (hours)	80	80	6 days	160	120
Navigation keys:	5 way	5 way	No (uses Fixed Feature buttons)	4 way	5 way
Soft Keys	4	4	4 (Programmable)	3	3
Speakerphone	Yes	Yes	Yes	2-way	2-way
Push-To-Talk	No	Yes	No		No
Headset port	Yes	Yes	Yes	Yes	Yes; Bluetooth compatible
Ringer/handset volume control	Yes	Yes	Yes	Yes	Yes
Selectable ring type	Yes	Yes	Yes	Yes	Yes
Vibrate alert	Yes	Yes	Yes	Yes	Yes
Wireless Communications Mode	Wi-Fi, 802.11 a/b/g	Wi-Fi, 802.11 a/b/g	900 MHz	DECT	DECT

*The Avaya 3810 is available only in North America.

Avaya Gives You Choices

In addition to the choices shown here, Avaya offers phones designed specifically for conference rooms, PC softphones, SIP phones and a variety of headset choices. To learn more about Avaya phones, contact your Avaya Authorized Partner or visit us at avaya.com.

About Avaya

Avaya is a global leader in business communications systems. The company provides unified communications, contact centers, data solutions and related services directly and through its channel partners to leading businesses and organizations around the world. Enterprises of all sizes depend on Avaya for state-of-the-art communications that improve efficiency, collaboration, customer service and competitiveness. For more information please visit www.avaya.com.

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